



CERTIFICATE

Bureau Veritas Certification Holding SAS - UK Branch certifies that the Management System of

GCXG INDIA PRIVATE LIMITED

Suite NO 8, 10th Floor, Tower 1, A wing, Seawoods Grand Central, Sector-40, Seawoods Railway Station, Nerul Node, Navi Mumbai, Maharashtra - 400706, India

has been audited and found to be in accordance with the requirements of the management system standards detailed below

ISO/IEC 20000-1:2018

Scope of certification:

The Service Management System (SMS) of GCXG India Private Limited covers managing Global Network Operations for FLAG, including Network Management, Order Management and Service Case Management for their end users

Certificate number:

IND.26.2522/IT/U

Original certification date:

29 June 2026

Last certification cycle expiry date:

Not Applicable

Recertification audit date:

23 April 2026

Current cycle start date:

29 June 2026

Expiry date:

28 June 2029

(Subject to the continued satisfactory operation of the organisation's Management System)

Version: 1

Issue Date:

29 June 2026

**Signed on behalf of BVCH SAS
UK Branch**



Accredited entity: Bureau Veritas Certification Holding SAS - UK Branch 5th Floor, 100 Lower Thames Street, London, EC3 6DL, United Kingdom.

Local Office: 72 Business Park, Marol Industrial Area, MIDC Cross Road "C", Andheri (East), Mumbai – 400 093, India.

Further clarifications regarding the scope and validity of this certificate, and the applicability of the management system requirements, please call: + 91 22 6274 2000.

For certificate authenticity, click here <https://certcheck.ukas.com/>

ISO/IEC 20000-1 - IN054912

